Reference by Mail services allow you to write in to ask any research questions you might have. A librarian or volunteer will answer your question and mail you back the information. Regulations vary from service to service. In general, here is what you can and cannot ask for:

- **Request**: Information about community resources, organizations and services, articles from newspapers, magazines, academic journals, excerpts from books, and material published online on topics you’re trying to learn more about.

- **Do not request**: Legal, financial, or medical advice, penpal requests, adult materials, weapons information, maps, social media information, images of celebrities under a certain age, anything against your mailroom guidelines, or personal contact information. Libraries cannot contact a third party on your behalf. Letters requesting prohibited information may not be answered.

Please contact the program to get a detailed list of regulations. General guidelines will be included here.

### All States

**Prison Library Support Network Reference Project**

Interference Archive  
ATTN: PLSN  
314 7th St  
Brooklyn, NY 11215  
- Up to 50 double sided pages of research.

**Arizona**

**Flagstaff City-Coconino County Public Library**  
Flagstaff Library Reference Dept.  
Attn: Richard Tutwiler, Supervisor  
300 West Aspen Ave  
Flagstaff, AZ 86001  
- Up to 10 double sided pages of information. 3 questions per letter.

**California** (contd.)

**For all other CA locations than listed previously: San Francisco Public Library**  
SFPL Jail & Reentry Services  
100 Larkin St.  
San Francisco CA 94102  
- Up to 10 double sided pages of information. 3 questions per letter. 2 letters per month

**Delaware**

**Delaware Libraries Reference Department**  
Delaware Division of Public Libraries Reference Dept.  
121 Martin Luther King Jr. Blvd.  
Dover, DE 19901 SLC: D670  
- Up to 10 double sided pages of information. 3 questions per letter.  
- Use code **SLC: D670** to ensure free postage.

**Florida**

**Clearwater Public Library System**  
Clearwater Public Library System  
100 North Osceola Ave  
Clearwater, FL 33755  
- 14 double sided pages of information. 1 request per month.

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Missouri
Four libraries to write to:
Reference Department
St. Louis County Library
1640 S. Lindbergh Blvd.
St. Louis, MO 63131

Maplewood Public Library
Reference Department
7550 Lohmeyer Avenue
Maplewood, MO 63143

Brentwood Public Library
8765 Eulalie Ave.
Brentwood, MO 63144

Social Sciences Department
St. Louis Public Library
1301 Olive St.
St. Louis, MO 63103
● Up to 10 pages of research. Any images will be sent separately.

Nevada
Carson City Library
Carson City Library
900 N. Roop Street
Carson City, NV 89701
● 5 pages of research. 3 questions maximum.

Nevada State Library Archives (for questions about Nevada history, genealogy, population, and social issues)
Nevada State Library Archives
100 N. Stewart Street
Carson City, NV 89701

New York
The New York Public Library Jail and Prison Services
New York Public Library- Jail and Prison Services
40 West 20th Street
New York, NY 10011
● Up to 18 pages of information. Two letters per month.
● Reference by phone: for easy-to-answer questions call 917-ASK-NYPL (917-275-6975).

Oregon
San Francisco Public Library
SFPL Jail & Reentry Services
100 Larkin St.
San Francisco CA 94102
● Up to 10 double sided pages of information. 3 questions per letter. 2 letters per month

Texas
Harris County Public Library Reference and Reader’s Advisory Service
Harris County Public Library
Prisoner Reference Service
5749 South Loop East
Houston, TX 77033
● Up to 20 pages of research. 5 questions maximum.